



Forest House Education Centre

Policies, Guidance and Procedures

Forest House EC Volunteer Procedures

Implementation date: August 2017

Review date: September 2020

At Forest House Education Centre we welcome, encourage and value the contribution volunteers make to the school. They bring with them a range of skills and experience that enrich and enhance learning opportunities for the pupils at Forest House EC. In return, they gain an insight into the special school environment for pupils with Learning Difficulties and Disabilities and widen their perspective on education.

As a school, we are committed to safeguarding and promoting the welfare of the pupils in our care; we expect all staff and volunteers to uphold this commitment. We welcome volunteers from all walks of life, from our local and wider community as well as other counties and abroad. Volunteer placements will be open to individuals irrespective of race, gender, disability, sexuality, age or marital status.

Activities our volunteers can engage are unlimited and may include the following:

- Working with small groups of pupils
- Working alongside individual pupils
- Working with children on computers
- Undertaking art and craft activities
- Accompanying school visits
- Providing positive role models and 1:1 support
- Supporting independent skills
- Supporting pupils to play and learn at their own pace

Becoming a Volunteer

If you wish to become a volunteer, either for a one off event or on a more frequent basis, please speak to the school office who will make the necessary arrangements for you to complete:

- Contact details (Appendix 1)
- Volunteer agreement (Appendix 2)

before starting in school.

You may well be asked to undergo a DBS check (Disclosure and Barring Service, previously the Criminal Records Bureau check). You may also be invited to attend Safeguarding training offered by the school in addition to compulsory Safeguarding sessions as part of induction.

Code of Conduct

Sign in

When arriving at school please report to the reception, sign in and wear an identification sticker. It is important to know who is on the school premises at all times and to be known to others on site by seeing your name. Please sign out when you leave the school building.

Confidentiality

All volunteers are bound by the Volunteer Agreement, which has a clear statement about confidentiality. Volunteers may have access to personal information about some individuals, or other information. The Collett School needs to be able to trust its volunteers to protect the privacy of the pupils and staff. Any concerns you have about a child or another adult in school must be directed to the class teacher or SLT and NOT to any parent or person outside of school. You may not discuss behaviour or any aspect of a child's learning with anyone other than a member of staff. Any volunteer who breaks this confidentiality and trust will be asked to leave.

Supervision

All volunteers work under the supervision of the class teacher and support staff to which they are assigned, whether in a school setting or on a trip. At all times the class teacher retains the responsibility for the pupils, their behaviour and the activities they are undertaking. Volunteers receive clear guidance from the teacher they are working with and you are encouraged to seek further advice in the event of a query or problem regarding the pupils.

Safeguarding/Child Protection

If you have any concerns about a child, either comments they make, bruising or marks or changes in their behaviour please report these concerns to the class teacher as per Safeguarding in Induction.

If a child should say anything to you about something that has happened to them or something someone has done to them, you need to be aware of the steps you need to take. Please do not ask any leading questions; simply listen to, make no promises of confidentiality or ask any questions, then write down what the child said and hand this to one of the following without delay:

- Class teacher
- DSL (Designated Safeguarding Lead): Kasia Fejcher-Akhtar
- Deputy DSL: Pam Stocks

If the disclosure or allegation is made about a member of staff, please report this to the Headteacher. If allegation is about the Headteacher please report to the Chair of Governors: Neil Harper.

All our volunteers are expected to have clean DBS checks in order to work with our pupils. Information on DBS checking can be found by accessing www.gov.uk/government/organisations/disclosure-and-barring-service

Essential guidelines

- Volunteers must not attempt to lift a child or restrain them. However, if a child appears to be in immediate danger, common sense should prevail and proportionate action taken
- Volunteers should not work one to one or have responsibility for any pupil who has severe or unpredictable behaviour issues
- In the event of a child having an accident or injury whilst with a volunteer, the volunteer must report the incident immediately to the class teacher to ensure that necessary procedures take place with regard to treatment, communication with families and incident reporting
- Volunteer must not administer first aid treatment
- Volunteer must inform the school if they may be pregnant as we do want to put anyone at risk

Health and Safety

The school has a Health and Safety Policy. You will be made aware of the school evacuation procedure (e.g. fire alarm evacuation) and about any safety aspects associated with certain tasks (such as using DT equipment or the kitchen). Please report any obvious hazards to the class teacher or SLT.

Dress Code

Volunteers must wear clothing that is suitable for the job they do and not revealing; school will not reimburse for accidental damage to expensive clothes. Where volunteers chose to wear jewellery for personal presentation or religious reasons, it is their own responsibility to ensure that it is safe.

Code of Conduct – there is a full Code of Conduct on the school’s website

- Please provide a good example and be a positive role model by behaving in a respectful, mature, safe fair and considered manner at all times
- You must maintain appropriate relationships with the children based upon mutual trust and respect
- Avoid being tactile towards pupils, only touch children for professional reasons and where necessary and appropriate for the well-being or safety of the child. Whilst in school, this also applies to your own child and those you may know
- Treat all pupils equally, never build a “special” relationship or confer favour on any particular pupil. If working with your own child or those you know well, please ensure you treat all pupils in the same professional manner
- If working on a one to one basis with a child, stay in an open area of the school or work in a room where the door is open and you are visible to others
- Avoid the use of a mobile phone or any electronic device at all time when in school. Do not make calls, exchange texts, emails, phone numbers or personal details or access social networking sites whilst in school. Do not use any form of communication to discuss or make statements about children, behaviour or activities in school

- Do not take photographs of any pupil unless specifically requested to do so by the class teacher on a school approved equipment

End of Placement

It is very important that the school are aware when your placement is due to end. Please ensure that you make an appointment for an Exit Interview with the office in order to obtain final feedback that may be used to write a reference. (Appendix 3)

Appendix 1

Volunteer Information Sheet	
Name of Volunteer	
Address	
Mobile phone number	
What skills/areas would you like to help with in school?	
What days of the week or hours would you like to volunteer?	
Are there any particular age groups you would like to work with?	
Do you have any disabilities/ other needs (including pregnancy) that we need to take into account when working as a volunteer in school?	
I have read and adhere to the Child Protection Policy.	Signature: Date:

Thank you for taking time to complete this volunteer information sheet. Please hand it to the office. Your offer of help is appreciated and we will be in touch shortly.

Volunteer Agreement

Thank you for offering your services as a volunteer at The Collett School. Your offer of help is appreciated and we hope that you will gain much from your experience.

Please read and sign this Volunteer Agreement Sheet and hand in into the office.

Name :
I wish to help on a voluntary basis at the Collett School
I have read and understand information set out in The Collett School Volunteer Policy
I am happy to work to the direction of a member of staff, and will seek clarification and assistance with any work, which I do not fully understand.
I understand that anything I see or statements that I hear are of a confidential nature. If I have cause of concern arising from something I hear or from something I see, I will speak to the member of staff with whom I am working or SLT member of staff
I am willing to be DSB checked.
I fully understand that I must respect the privacy of the children, staff and parents in school and will not discuss any child, member of staff or parent with anyone outside of school
I will ensure that I will inform the school when I am due to leave so that an exit interview can take place

Thank you for agreeing to the above and we look forward to you working with us.

Signed:

Date:

Appendix 3

Exit Interview

Name:	
Dates of placement:	
Placement details:	
Experience gained:	
Skills observed:	
Other opportunities:	
Aspiration	

Signed:

Date:

